



BOSCH
Technologia bliżej nas

Imagine your ideas shaping future.

www.bosch-career.pl

Let's be remarkable.

Start something big today. Apply now

Central Application Support Manager

Location: Warsaw

Do you want beneficial technologies being shaped by your ideas? Whether in the areas of mobility solutions, consumer goods, industrial technology or energy and building technology –with us, you will have the chance to improve quality of life all across the globe. Welcome to Bosch.

Whether in areas of the Internet of things, automated driving or smart home applications, we constantly set new standards with a stream of new ideas aimed at achieving a truly networked future. This is only possible with the help of a global network of more than 405,000 highly committed employees, with pioneers who break new technical ground every day. So why not join us in starting something remarkable? Make it happen.

You will work in IT Support Organization, which has Bosch worldwide responsibility in delivering high quality IT support processes, always close to the newest technology.

We are looking for a candidate with IT background for managing external localized teams based on contracts SLA and KPIs. Strong process oriented with a high level communication skills with ability to overcome difficulties and pursue process excellence.

Your contribution to something big:

- Help shape the future: You will be managing global applications according to the standards defined in ITIL and internal procedures
- Take responsibility: You will be responsible for IT support within the SAP modules and Non-SAP areas. You will collaborate in projects and as well act as subproject manager
- Observe and think ahead: You will develop smart solutions in order to increasing operational excellence
- Networked communication: You will be responsible for documentation, consulting of support processes during a product lifecycle
- Experience cooperation: You will work within international teams of developers and consultants in Germany, Poland and India

What distinguishes you:

- Personality: team oriented, initiative and responsible
- Working practice: analytical thinking and target oriented
- Experience and knowledge:
 - More than 3 year experience in support management area
 - Very good knowledge of ITIL processes (ITIL certified)
 - Good knowledge of MS Office Package
- Languages: very good English skills both written and spoken, German skills desirable
- Education: completed studies in informatics, business informatics, economics or a comparable field

Benefits:

- Professional development (trainings, development plans, defined career paths, international assignments opportunities)
- Working in a dynamic environment for an innovative company, with strong position on the worldwide market
- Benefit package (private medical care, sport pass, co-financing lunches, language and other trainings)

Please send your CV to: <https://tiny.pl/g3v8h>